

## **Gift vouchers terms & conditions**

Valid for all gift vouchers issued from November 2019

Terms and conditions apply to the use of Golf Central BNE gift vouchers, issued by Golf Central BNE ABN 84158546751.

The gift vouchers may be used to purchase goods or services at Golf Central BNE.

- a. Gift vouchers cannot be redeemed for cash or returned for a refund, cannot be replaced after expiry and cannot have their balances consolidated to a new voucher.
- b. Gift vouchers can be redeemed by anyone who has it in their possession. Please inform us if your gift voucher is lost or stolen by calling us on 07 3087 7800 with the voucher reference number to stop the voucher being redeemed.
- c. Gift vouchers will expire 3 years after the date of issue, becoming void after the date of expiry. It will not be redeemable after this date.
- d. You are liable for all transactions redeemed via the voucher except to the extent to which there has been proved fraud or negligence.
- e. Golf Central BNE can update, vary or change these conditions from time to time, providing notice is given on the website www.golfcentralbne.com.au
- f. Gift Vouchers cannot be used for credit account payment for new or existing accounts or retail accounts.
- g. Gift Vouchers cannot be topped up or reloaded, and must be redeemed in one transaction. Cash will not be given for any amount unused on the voucher.
- h. If purchases exceed the gift voucher value, the difference must be made via another payment method.
- i. Gift vouchers can be emailed from Golf Central BNE, so please provide the correct email address, or organized to

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> be collected in store. Vouchers will be ready for collection 3 - 5 business days after purchase has been made. You will be notified via email when the gift voucher is ready for collection.

- j. To redeem your voucher please present the voucher reference number via the hard copy gift voucher or gift voucher pdf email attachment.
- k. For any concerns, complaints or to dispute gift voucher purchases please contact Golf Central BNE via marketing@golfcentralbne.com.au

IMPORTANT: Gift Cards expire 3 years from the date of issue, becoming void and unredeemable after the stated expiry date. Unused value will not be refunded or credited